



Principles and Behaviors of Operational Excellence



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- Speakers and planners are required to make disclosure of any relevant financial relationships with commercial interests.
- Participants will be informed prior to learning activities of any potential or actual conflicts of interest (or the lack of) and of any changes to the following disclosure information for this activity:

The speakers and planners for this educational activity have made proper disclosure and have no relevant financial relationships that exist now or in the past 12 months.

- All participants – please complete a paper evaluation. Your feedback is valuable to us!
- To receive CE credit or an attendance certificate, please complete a brief, online “CE evaluation.” Attendance at the entire learning activity is required to receive CE credit. CME, CNE, ACHE credits, or a CME attendance certificate are available to learners.



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Continuing Education Information

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and Catalysis. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 6.50 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

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MetaStar, Inc. is an approved provider with distinction of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

6.50 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider jointly providing CNE for this learning activity.

Health Care Executives (ACHE Members)

By attending "Principles and Behaviors of Operational Excellence" offered by MetaStar in collaboration with Catalysis, participants may earn up to 6.50 ACHE Qualified Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation.

Certificate of Completion

Available to all participants

Who Should Attend

This session series is designed for clinical and nonclinical leaders across the healthcare industry.

Learning Outcome

Participants will be able to identify two architectural methods for improvement necessary in the evolution of culture: 1. Tool-based architecture, and 2. Principle-based architecture. Outcomes will be measured by a brief follow up survey to participants.

Overall Objectives

Following the completion of this learning session series, participants will be able to:

- Describe the benefit of focusing on principle-driven behavior.
- Identify and create key behavior indicators (KBI).
- Discuss the evolution and integration of tools, systems, and principles.
- Recognize principles needed within organizational systems.

Presenters

Yvonne Degroot, Karen Flom, Theresa Moore, and Chris Weisbrod

Special Needs

If you have needs under the Americans with Disabilities Act, please contact continuing-ed@metastar.com.

Payment/Refund Policy

Please see registration link for payment information and cancellation policies.