



Principles and Behaviors of Operational Excellence



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- To receive CE credit or an attendance certificate, please complete a brief, online “CE evaluation.” Attendance at the entire learning activity is required to receive CE credit. CME, CNE, ACHE credits, or a CME attendance certificate are available to learners.



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Continuing Education Information

Physicians

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6.50 contact hours will be awarded for successful completion.

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Certificate of Completion

Available to all participants

Who Should Attend

This session series is designed for clinical and nonclinical senior leaders with experience applying lean principles in their organizations.

Learning Outcome

Participants will be able to identify two architectural methods for improvement necessary in the evolution of culture: 1. Tool-based architecture, and 2. Principle-based architecture. Outcomes will be measured by a brief follow up survey to participants

Overall Objectives

Following the completion of this learning session series, participants will be able to:

- Describe the benefit of focusing on principle-driven behavior.
- Identify and create key behavior indicators (KBI)
- Discuss the evolution and integration of tools, systems, and principles.
- Recognize principles needed within organizational systems.

Presenters

Yvonne Degroot, Linda Mirkes, Theresa Moore, Rachel Regan, and Jason Schulist.

Special Needs

If you have needs under the Americans with Disabilities Act, please contact continuing-ed@metastar.com.

Payment/Refund Policy

Please see registration link for payment information and cancellation policies.