



Lean Management System Module Program (1 – 4)



Continuing Education Disclosures

- There is no commercial support for this learning activity.
- Speakers and planners are required to make disclosure of any relevant financial relationships with commercial interests.
- Participants will be informed prior to learning activities of any potential or actual conflicts of interest (or the lack of) and of any changes to the following disclosure information for this activity:

The speakers and planners for this educational activity have made proper disclosure and have no relevant financial relationships that exist now or in the past 12 months.

- All participants – please complete a paper evaluation. Your feedback is valuable to us!
- To receive CE credit or an attendance certificate, you are also required to complete a brief, online “CE evaluation” for each session. Attendance at the entire learning activity is required to receive CE credit.



Lean Management System Module Program (1 – 4)



Continuing Education Information

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and ThedaCare Center for Healthcare Value. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 38.25 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

38.25 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider co-providing CNE for this educational activity.

Health Care Executives (ACHE Members)

MetaStar is authorized to award 38.25 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, log into your MyACHE account and select ACHE Qualified Education Credit.

Certificate of Completion

Available to all participants

Who Should Attend

This four session series is designed for clinical and nonclinical senior leaders with experience applying lean principles in their organizations.

Learning Outcome

Participants will be able to align the work of all levels of the organization toward True North goals by regulating the flow of information from the frontline to senior leaders and back, and providing connecting points during which leaders can develop teams, and staff can engage in meaningful problem solving. This outcome will be measured by a brief follow up survey to participants.

Objectives

Please see individual session descriptions below.

Presenters

Kim Barnas, Patsy Engel, Karen Flom, Jennifer Fredricksen, Jill Menzel, Theresa Moore, Mike Radtke, Maryjeanne Schaffmeyer

Special Needs

If you have needs under the Americans with Disabilities Act, please contact continuing-ed@metastar.com

Payment/Refund Policy

Please see registration link for payment information and cancellation policies.

Continuing Education Information for Individual Sessions in the Four-Part LMS Module Series

Module 1

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and ThedaCare Center for Healthcare Value. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 13.0 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

13.0 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider jointly-providing CNE for this educational activity.

Health Care Executives (ACHE Members)

MetaStar is authorized to award 13.0 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, log into your MyACHE account and select ACHE Qualified Education Credit.

Certificate of Completion

Available to all participants

Session Objectives

Following the completion of this learning session, participants will be able to:

- Define a Lean Management System and its purpose
- Describe the foundational components of a Lean Management System
- Explain the purpose of different elements of a Lean Management System
- Discuss the cultural transformation needed to implement elements of a Lean Management System
- Describe the intent and use of the Daily Status Sheet
- Create a first draft of the Daily Status Sheet
- Describe the importance of alignment of unit based performance metrics with True North metrics
- Begin the creation of a unit based Leadership Team and a Monthly Scorecard
- Identify essential elements of preparation for initial performance review meetings with unit based team

Continuing Education Information for Individual Sessions in the Four-Part LMS Module Series

Module 2

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and ThedaCare Center for Healthcare Value. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 7.25 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

7.25 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider jointly-providing CNE for this educational activity.

Health Care Executives (ACHE Members)

MetaStar is authorized to award 7.25 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, log into your MyACHE account and select ACHE Qualified Education Credit.

Certificate of Completion

Available to all participants

Session Objectives

Following the completion of this learning session, participants will be able to:

- Define the role that Visual Management plays in the success of a Lean Management System
- Prepare for the process of engaging staff in a Daily Performance Review Huddle by creating visual management for the huddle and for unit and system metrics
- Define the purpose of the Daily Performance Review Huddle
- Explain the process for leading a Daily Performance Review Huddle

Continuing Education Information for Individual Sessions in the Four-Part LMS Module Series

Module 3

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and ThedaCare Center for Healthcare Value. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of *7.25 AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

7.25 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider jointly -providing CNE for this educational activity.

Health Care Executives (ACHE Members)

MetaStar is authorized to award 7.25 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, log into your MyACHE account and select ACHE Qualified Education Credit.

Certificate of Completion

Available to all participants

Session Objectives

Following the completion of this learning session, participants will be able to:

- Describe successful leadership behaviors in an environment of continuous improvement
- Explain the importance of standard work for leaders
- Discuss the importance of discipline for leaders in following daily standard work
- Begin the process of designing daily standard work for all levels of leadership

Continuing Education Information for Individual Sessions in the Four-Part LMS Module Series

Module 4

Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and ThedaCare Center for Healthcare Value. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 10.75 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

10.75 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider co-providing CNE for this educational activity.

Health Care Executives (ACHE Members)

MetaStar is authorized to award 10.75 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, log into your MyACHE account and select ACHE Qualified Education Credit.

Certificate of Completion

Available to all participants

Session Objectives

Following the completion of this learning session, participants will be able to:

- Describe the importance and cultural implications of implementing process observation to sustain standards and improvement efforts
- Build a process observation calendar
- Create a summary of A3 problem solving using a Countermeasure Summary Tool