

Accelerating Change

Inspiring Healthcare Leaders

Introduction to A3 Thinking Asynchronous Course



# **Continuing Education Disclosures**

# Online, on-demand, asynchronous learning activity

- There is no commercial support for this learning activity.
- No one in control of content for this learning activity has any relevant financial relationships.
- Types of continuing education (CE) credit available to learners:
  - Continuing Medical Education (CME)
  - Continuing Nursing Professional Development contact hours (CNE)
  - American College of Healthcare Executives credit (ACHE)
  - A CME attendance certificate is also available to learners who would like documentation of course completion.
- The learning activity must be completed by December 31, 2021 to earn continuing education (CE) credit.
- Completion of the entire learning activity is required to receive CE credit or a certificate.
- To receive CE credit or an attendance certificate, please complete the brief, additional "CE Credit Evaluation" provided at the end of the learning activity. The link to this evaluation will display once the course has been fully completed.



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# Introduction to A3 Thinking

Asynchronous Course



# **Continuing Education Information**

Participants will be awarded a certificate of educational credit commensurate with the requirements of their profession. It is the responsibility of each participant to ensure the educational credits awarded are accepted by the licensing or certifying entity in their state or country of practice.

# Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and Catalysis. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 5.0 AMA PRA Category 1  $Credits^{TM}$ . Physicians should claim only the credit commensurate with the extent of their participation in the activity.

# Nurses

MetaStar, Inc. is an approved provider through the California Board of Registered Nursing, Provider #CEP 17010.

MetaStar, Inc. is an approved provider with distinction of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

5.0 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider jointly providing CNE for this learning activity.

# Health Care Executives (ACHE Members)

By attending "Introduction to A3 Thinking" offered by MetaStar in collaboration with Catalysis, participants may earn up to 5.0 ACHE Qualified Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation.

# **Certificate of Completion**

Available to all participants

# Who Should Attend

The session is designed for clinical and nonclinical leaders across the healthcare industry.

### Learning Outcome

Participants will be able to create sustainable solutions and develop self and others to be better problem solvers. This outcome will be measured by a brief follow up survey to participants.

# **Overall Objectives**

Following the completion of this learning session, participants will be able to:

- Define where A3 thinking fits in the larger context of organizational excellence.
- Describe the ideal behaviors required for the practice.
- Describe the thinking process embedded in the A3 form.
- Practice applying the thinking process to a problem in the workplace.

### Presenters

Karen Flom, Pam Helander, Theresa Moore

# **Special Needs**

If you have needs under the Americans with Disabilities Act, please contact <u>continuing-ed@metastar.com</u>.

# Payment/Refund Policy

Please see registration link for payment information. This course is non-refundable.