



# Coaching for Improvement – 1 Day



## Continuing Education Disclosures

- There is no commercial support for this learning activity.
- Speakers and planners are required to make disclosure of any relevant financial relationships with commercial interests.
- Participants will be informed prior to learning activities of any potential or actual conflicts of interest (or the lack of) and of any changes to the following disclosure information for this activity:

*The speakers and planners for this educational activity have made proper disclosure and have no relevant financial relationships that exist now or in the past 12 months.*

- All participants – please complete a paper evaluation. Your feedback is valuable to us!
- To receive CE credit or an attendance certificate, you are also required to complete a brief, online “CE evaluation.” Attendance at the entire learning activity is required to receive CE credit.



## Coaching for Improvement



### Continuing Education Information

#### Physicians

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Wisconsin Medical Society through the joint providership of MetaStar, Inc. and Catalysis. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing medical education for physicians.

MetaStar, Inc. designates this live activity for a maximum of 6.5 *AMA PRA Category 1 Credits*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

#### Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

6.5 contact hours will be awarded for successful completion.

MetaStar, Inc. is the approved provider jointly-providing CNE for this educational activity.

#### Health Care Executives (ACHE Members)

MetaStar is authorized to award 6.5 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, log into your MyACHE account and select ACHE Qualified Education Credit.

#### Certificate of Completion

Available to all participants

## **Who Should Attend**

The session is designed for clinical and nonclinical leaders across the healthcare industry.

## **Learning Outcome**

Participants will be able to apply the art of asking questions in service of others, reflection and a framework for coaching engagements to build a plan for continuous personal improvement. Outcomes will be measured by a brief follow up survey to participants.

## **Overall Objectives**

Following the completion of this learning session, participants will be able to:

- Describe coaching principles and applications.
- Practice the most fundamental coaching skill of asking effective questions.
- Describe other fundamental coaching practices and associated purposes.
- Draft a beginning plan for ongoing personal development and improvement using the Personal Improvement A3 Thinking framework.

## **Presenters**

Katie Anderson, Margie Hagene, Theresa Moore, Mike Radtke

## **Special Needs**

If you have needs under the Americans with Disabilities Act, please contact [continuing-ed@metastar.com](mailto:continuing-ed@metastar.com)

## **Payment/Refund Policy**

Please see registration link for payment information and cancellation policies.