### Wednesday, October 2

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:00 – 09:00</td>
<td>Registration and Continental Breakfast</td>
</tr>
<tr>
<td>09:00 – 09:15</td>
<td>Welcome and Opening Remarks</td>
</tr>
<tr>
<td>09:15 – 10:15</td>
<td>Opening Keynote: John Toussaint, Catalysis</td>
</tr>
<tr>
<td>10:15 – 10:45</td>
<td>Break</td>
</tr>
<tr>
<td>10:45 – 11:30</td>
<td>Keynote: Dame Marianne Griffiths, NHS</td>
</tr>
<tr>
<td>11:30 – 12:30</td>
<td>Lunch</td>
</tr>
<tr>
<td>12:30 – 14:00</td>
<td>Learning Sessions Day 1</td>
</tr>
<tr>
<td></td>
<td>1. Spital Männedorf (Switzerland) - Establishing Integral Self-Organised Teams – Julia Khatri and Luzia Bühler</td>
</tr>
<tr>
<td></td>
<td>2. AdventHealth (US/UK) - Transformative Healthcare Utilizing Change Management Principles – Dr. Jeffrey Kuhlman and Dr. Daniel Peach</td>
</tr>
<tr>
<td></td>
<td>3. NHS-Western Sussex - Sustainability in Lean Healthcare - Maintaining the Golden Thread – Adrian Richardson and Sarah Atkinson</td>
</tr>
<tr>
<td>14:00 – 14:30</td>
<td>Break</td>
</tr>
<tr>
<td>14:30 – 16:00</td>
<td>Learning Sessions Day 1</td>
</tr>
<tr>
<td></td>
<td>1. Spital Männedorf (Switzerland) - Establishing Integral Self-Organised Teams – Julia Khatri and Luzia Bühler</td>
</tr>
<tr>
<td></td>
<td>2. AdventHealth (US/UK) - Transformative Healthcare Utilizing Change Management Principles – Dr. Jeffrey Kuhlman and Dr. Daniel Peach</td>
</tr>
<tr>
<td></td>
<td>3. NHS-Western Sussex - Sustainability in Lean Healthcare - Maintaining the Golden Thread – Adrian Richardson and Sarah Atkinson</td>
</tr>
<tr>
<td></td>
<td>4. European CEO Forum Informational Session (For C-Suite Executives Only) – Elaine Mead</td>
</tr>
<tr>
<td>16:00 – 16:15</td>
<td>Break (walk to general session)</td>
</tr>
<tr>
<td>16:15 – 17:00</td>
<td>Keynote: Steve Shortell, CLEAR UC-Berkeley</td>
</tr>
<tr>
<td>17:00 – 17:15</td>
<td>Wrap Up</td>
</tr>
<tr>
<td>17:30 – 19:00</td>
<td>Networking Reception</td>
</tr>
</tbody>
</table>

### Thursday, October 3

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:00 – 09:00</td>
<td>Registration and Continental Breakfast</td>
</tr>
<tr>
<td>09:00 – 09:15</td>
<td>Welcome Day 2</td>
</tr>
<tr>
<td>09:15 – 10:00</td>
<td>Keynote: Julian Emms, NHS</td>
</tr>
<tr>
<td>10:00 – 10:30</td>
<td>Break</td>
</tr>
<tr>
<td>10:30 – 12:00</td>
<td>Learning Sessions Day 2 (choose 1 of 4)</td>
</tr>
<tr>
<td></td>
<td>1. Medicabil Hospital (Turkey) - Using A3 for Implementation of Enhanced Recovery in Arthroplasty Pathway – Prof. Dr. Aysun Yilmazlar</td>
</tr>
<tr>
<td></td>
<td>3. University Hospital Basel (Switzerland) - The LEAN Academy - Embark Your Staff on Your Lean Journey – Kurt Aldorf and Dr. Sabine Kressmann</td>
</tr>
<tr>
<td></td>
<td>4. Ireland East Hospital Group (Ireland) - IEHG Adopting Lean for Healthcare Transformation – Anne-Marie Keown</td>
</tr>
<tr>
<td>12:00 – 13:00</td>
<td>Lunch</td>
</tr>
<tr>
<td>13:00 – 13:45</td>
<td>Keynote: Katharina Rüther-Wolf, University Hospital Basel</td>
</tr>
<tr>
<td>13:45 – 14:15</td>
<td>Break</td>
</tr>
<tr>
<td>14:15 – 15:00</td>
<td>Closing Keynote: Kim Barnas, Catalysis</td>
</tr>
<tr>
<td>15:00 – 15:15</td>
<td>Wrap Up</td>
</tr>
</tbody>
</table>