

For Immediate Release

For more information contact:

Nicole Singer

nsinger@blmpr.com

(414) 270-3000, ext. 231



THEDACARE
CENTER FOR
HEALTHCARE VALUE

Targeting Value. Spreading Change.

NEW ARTICLES IN *FRONTIERS*, *HEALTH AFFAIRS* HIGHLIGHT PROMISE OF LEAN IN HEALTHCARE

Dr. Toussaint discusses lean's impact on the industry and which strategies CEOs should pursue

Appleton, WI (Mar. 11, 2013) — ThedaCare Center for Healthcare Value CEO John Toussaint, MD, authored *A Management, Leadership and Board Roadmap to Transforming Care of Patients* in the latest *Frontiers of Health Services Management*, a publication of the American College of Healthcare Executives. The article highlights the need for patient care standards and uniform accountability for management and leadership.

Dr. Toussaint outlines the management-by-process operating system and its key principles: value for patients, clarity of purpose, continuous improvement, one-piece flow for patient care, standard work for administration and clinical care, and respect for people.

These principles are also a driving force behind a recent *Health Affairs* article, co-authored by a leading group of healthcare CEOs including Dr. Toussaint. [*Ten Strategies to Lower Costs, Improve Quality, and Engage Patients: The View from Leading Health Systems CEOs*](#) is a follow-up to last summer's article, *A CEO Checklist for High-Value Health Care*, also published in *Health Affairs*.

Ten Strategies outlines key approaches and action steps for reducing costs and waste while improving outcomes. It describes how implementation of these strategies benefits both healthcare organizations and patients through real-life examples.

"To transform healthcare in a sustainable way, the industry needs buy-in and action from top leadership," Dr. Toussaint said. "Both of these articles talk about the humility and thoughtful lead-by-example attitude we need from more healthcare CEOs."

ThedaCare Center for Healthcare Value

The ThedaCare Center for Healthcare Value is transforming the healthcare industry to deliver higher value through experiments, collaboration and education that integrate three interdependent components: delivery, transparency and payment. In these areas, the Center spreads learning and accelerates improvement. Learn more at: www.createvalue.org.